



Job Title

ITS Solutions Architect II

Job Number

2000110

Job Description

POSITION SUMMARY: (Summary description of the primary duties and objectives)

The person in this position will be responsible for assisting in the establishment of an IT Architecture practice, along with the adoption of a robust architecture and standards methodology. Direct the identification and recommendation of appropriate solutions, upgrades, replacements, or decommissioning of all existing applications and technologies. Provide metrics around usability, stability and total cost of ownership. The role will review proposed solutions to understand the business objectives and requirements. Review the underlying technical architecture, and ensure the design meets the overall business expectations and complies with BISSELL ITS standards.

This person will work closely with other members of the BISSELL ITS Leadership Team to document integrations between all applications, websites and other business systems. This position will also work closely with the IT infrastructure team, providing thought leadership in the design and maintenance strategy of the technical architecture required.

The person will also be expected to establish and document standards, policies and procedures for technical components of BISSELL's Information Technology area.

POSITION PROFILE (Major duties, accountabilities, and responsibilities)

- Work directly with BISSELL Application Owners to understand and document the existing mapping and connections between systems such as bissell.com, Oracle ERP and CRM systems
- Work with other members of the BISSELL ITS Team, lead the design activities, with a focus on the integrations required to support the data flows required to complete transactions
- Determine needs and recommend tools to improve the management and support of technologies employed at all BISSELL locations
- Champion a structured approach to business application solution design
- Support the BISSELL Master Data Management initiative, specifically in the areas of data ownership and governance
- Assist in leading the development of the BISSELL ITS Department's DevOps processes and execute the continuous improvement opportunities to make the department more efficient
- Prepare and maintain appropriate documentation following department standards for all BISSELL solutions
- Provide technical assistance, training and support for other team members or business users as appropriate
- May be required to perform other duties as assigned.

Job Requirements

REQUIRED CORE COMPETENCIES for PROFESSIONAL/TECHNICAL JOB FAMILY:

- Global strategic thinking and implementation
- Continuous Improvement
- Oral and written communication with impact
- Manage/contribute to multiple dynamic priorities
- Professional expertise
- Actively seek and share information
- Interpersonal/collaborative skills
- Initiative

REQUIRED EXPERIENCE/EDUCATION: (i.e. degree, years of experience, etc.)

- Degree minimum: Bachelor's degree
- Specific concentration: logistics/business or logistics equivalent.
- Experience level: 2 to 5 years

PREFERRED EXPERIENCE/EDUCATION: (i.e. MBA, certifications, etc.)

- Experience in large bulk/box distribution facility environment.
- Experience dealing with 3rd party distribution providers.
- 2 to 5 years of logistics distribution experience
- Familiar with OSHA and Haz-mat handling policies and practices.
- Familiar with other international governmental requirements that regulate logistic and distribution activities

SPECIALIZED TRAINING OR SKILLS REQUIRED:

- Good analytical and problem solving skills, and report creation ability.
- Good Microsoft Excel and Word ability.
- Good communication skills with the ability to communicate with multiple levels within the company.
- Have the ability to be an active participant or assist in team leadership on a team or organizational meetings.
- Experience and success in a team based environment.
- Good customer service (internal and external) skills.
- Strong ethical background, in the areas of responsibility and team credit.
- Demonstrated respect for others - personnel and professional.

This position requires the ability to manage the flow of data, perform analysis, generate summary reports and communicate by voice or data while being connected in the office, at home or while travelling by laptop or mobile device regularly without regard to time zone or day of the week.

APPLY:

[Bissell ITS Solutions Architect II](#)